



# OAISYS Call Recording Solutions

## SUPPORT CONTACT INFORMATION

Please utilize the contact information provided below to obtain support and assistance with the OAISYS call recording solutions.

### OAISYS Technical Support

888-496-9040, Option 4

[support@oaisys.com](mailto:support@oaisys.com)

OAISYS users who have issues/problems with their current system or while installing a system.

### OAISYS Sales Engineering

888-496-9040, Option 3

[se@oaisys.com](mailto:se@oaisys.com)

Channel Partners who are in need of pre-sales support for quotes and configuration questions.

### OAISYS Partner Training

888-496-9040, Option 5

Greg Castagna Ext. 41044

[training@oaisys.com](mailto:training@oaisys.com)

Channel Partners who would like to receive additional training on the OAISYS system, have certification questions or need to schedule training for their customers.

### Installation Services Quotations

[distributionsales@earthbend.com](mailto:distributionsales@earthbend.com)

### OAISYS Sales

888-496-9040, Option 3

Channel Partners who need assistance with quotes, demos and configurations for OAISYS-branded products.

### OAISYS Maintenance Renewal and Software Assurance

All OAISYS renewal quotes and inquiries should be emailed to [software\\_assurance@oaisys.com](mailto:software_assurance@oaisys.com).

### OAISYS Partner Purchasing

Purchasing for partners is provided via EarthBend, the exclusive distribution partner for OAISYS solutions in North America. Please contact your EarthBend sales representative at 605-789-5700 Option 2 or [distributionsales@earthbend.com](mailto:distributionsales@earthbend.com).